

## **Job Openings at RCG – Corporate Account Specialist/Tech**

RCG is looking for a top-notch CAS/TECH to continue our philosophy of making everything easy for our clients through our amazing technical and account support.

If you are...

- Extremely attentive to detail and work well with written and oral instructions
- Team oriented, analytical, and have great problem solving skills
- Able to handle multiple projects and prioritize assignments to effectively meet critical deadlines
- Full of positive energy and have a great attitude
- Wanting to HELP people!!

... Then you may be the right person for RCG

What will make you good at this job?

This position would require you to be responsible for day to day cellular/wireless technical support for multiple clients. This will combine in-office work including answering phone calls and emails, updating internal web portals, managing procurement and maintenance of stocked inventory, and above all giving clients an outstanding experience with RCG. This position is a fast-paced, ever-changing role that is never dull. Qualifications include strong organizational skills, process and procedure oriented, multi-tasking, and excellent interpersonal skills. Preferred skills would include: proficient knowledge of wireless/cellular technology, background in Sprint, Verizon, AT&T, or T-Mobile technical support.

Benefits:

- Starting Salary (\$35K)
- 401K
- Quarterly Profit Sharing based on profitability of company
- Health Insurance – BlueCross BlueShield of TN
- Earn up to 24 days of Paid Time Off annually
- 9 Paid Holidays
- Annual review and compensation raises based on performance
- The opportunity to work with some of the best and brightest people in our industry today.